



Dear Guest,

Thank you very much for having chosen Sol Y Mar Naama Bay Hotel to spend your vacation.

On behalf of all entire team and hotel's management, I wish you a pleasant and enjoyable stay.

Amr Gamal

General Manager

We hereby happily introduce some valuable information to facilitate your stay and make it more comfortable

Restaurants:

Corals:

- ✓ Breakfast : 07:00 – 10:00
- ✓ Lunch : 12:30 – 14:00
- ✓ Dinner : 18:00 – 20:30

Late breakfast, Snack & High tea:

- ✓ Late light breakfast : 11h00 – 12h00 at corals terrace
- ✓ Light Snacks : 15:30 – 16:30 at Corals terrace

Bars:

Lounge bar (Z Bar): till midnight

- ✓ Soft Drinks Served by glass 24h
- ✓ Alcoholic Drinks Served against charge after midnight
- ✓ Bottled drinks, fresh juices & imported alcohol are against charge

Pool Bar: Blu - Blu: 09:00 till sunset

- ✓ All drinks served by glasses.
- ✓ Ice cream from 12:00 till 16 :00

Medical Service

- ✓ On call doctor 24hours ✓ Clinic from 13:00 till 14:00

All-inclusive package:

Includes

- ✓ Local alcoholic
- ✓ Readymade juices
- ✓ Ice cream from 12h00 till 17h00
- ✓ Late Light Snacks from 15h30 till 16h30
- ✓ Recreation services (towels , sun beds , table tennis , mini soccer , darts , water aerobics , stretching , dance lesson

NB:

- ✓ **All-inclusive ends with breakfast on departure day**
- ✓ **Alcoholic is not included for soft all-inclusive guests**

Chargeable services

- ✓ Bottled drinks
- ✓ Fresh Juice ✓ Imported wine
- ✓ Medical services
- ✓ Laundry service
- ✓ Late checkout (please check with the reception for availability and prices)
- ✓ Limousine services (please check with the limousine desk located in the lobby for more details
- ✓ Florist Service (please call reception for more details

Reception services:

- ✓ Wake-up call
- ✓ Breakfast , lunch boxes , late dinner (prior reservation is required before 20:30)
- ✓ Local & international calls against charge
- ✓ Late checkout (check with reception for availability and prices)
- ✓ Internet access

Shuttle Bus to the beach

Free of charge to / from the beach: for timing please check the time table at the Reception desk

Safe box:

Free of charge in your room for valuables

1- For the first time of use you will need to create a Safety Code plus your own code, (for safety), this will cancel any previous guest codes:

- Press "0" twice then the red button at the side of door cover, the yellow light will be on
- Then input the safety code within 3 to 8 digits and press "B", the beep sound then the yellow light is Off that indicate the code has been changed

2- Then set your own code:

- Press the red button at the side of door cover, the yellow light will on
- Input your own code within 3 to 8 digits and press 'B', the yellow light will off that indicate the code Has been changed
- To open the safe box after, please entre your own code and press "B"

Both safety code & own code could be similar digits

Sports and

Recreation Facilities:

- ✓ Towel center (free towels, sun beds) 09h00 – Sun set
- ✓ Table tennis, mini soccer, water ball, water gym, darts
- ✓ Variety of night entertainment activities (quiz, competitions, bingo, karaoke, oriental show, live music, etc.

Dress code:

Restaurant and lobby, no swimming suits, no slippers at the lobby, no shorts & no sleeveless shirts at dinner, smart casual is required

Refilling empty water bottles:

Due to health reasons refilling empty bottles from drinks dispensers is prohibited

Food Allergy:

Available upon request, please contact the restaurant manager

Departure:

- ✓ Please place the luggage in front of your room door and bellman will collect them.
- ✓ Return your room key & your towel cards at **12:00 Noon.**
- ✓ For late check- out is available against charge and upon availability, please check with the reception.